

# Niagara Hospice Gran Fondo 2021

## VOLUNTEER INFORMATION



The Niagara Hospice Gran Fondo would not be possible without the support of our amazing volunteers. By being a Gran Fondo volunteer, you are not only helping ensure our riders cross the finish line safe, sound and smiling; you are helping Niagara Hospice cross the ultimate finish line – providing specialized end-of-life care to patients and their families. On the following pages there is a list of volunteer job descriptions we have available leading up to the ride and on the day of the ride.

To officially sign up as a Gran Fondo volunteer, click [here](#)

# Volunteer Job Descriptions

## Pre-Event Volunteer Positions

**Packet Pick-Up:** Check in riders, distribute rider materials to participants, assist with providing general information. Attention to detail and a friendly smile are very important. **Dates TBD**

**Poster Distribution:** Help us spread the word about the Niagara Hospice Gran Fondo by putting up posters in community spaces in your neighborhood, like bike shops, gyms, coffee shops, and library. We can mail you the posters to pass out on your own time.

**Event Set-up:** Move event supplies, set up tables, arrange T-shirt boxes, hang signs, etc. This position requires lifting and/or manual labor. **Friday, July 23rd beginning at 9am.**

## Event Day Volunteer Positions-Saturday, July 24th

**Bike Staging/Start Line Support:** Monitor bike staging area at start line, making sure only riders are coming in and out. Make sure riders are in the correct wave line-up. Ensure riders are staying 6 feet apart.

**Packet Pick-up:** Check-in riders, distribute their fundraising rewards and assist with providing general information. Attention to detail and a friendly smile are very important.

**Parking:** Assist with directing riders to and from the parking areas.

# Volunteer Job Descriptions

## Event Day Volunteer Positions-Saturday, July 24th- CONTINUED

**Finish Line Support:** Help direct riders to pavilion, keep them moving. Cheer on riders as they finish.

**Refreshments:** Put out drinks and pre-packaged snacks/meals for the riders, keep snacks/refreshments stocked.

**Hospitality:** Greet riders when arriving and assist with directing them to the start line.

**Green Team:** Assist with trash/recycle clean up during the event.

**Post Event Crew:** At the conclusion of the event, assist with the breakdown of all ride elements. There may be some heavy lifting involved (35-50 lbs). Assist with onsite clean up.

**Rest Stop Support:** Volunteer at one of the twelve rest stops along the route, providing water, sports drinks and pre-packaged snacks to riders.

**Emergency Call Center:** Receive phone calls from riders who might need a bike repair, directions, or any type of assistance along the route. Forward phone calls to appropriate person.

**Course Marshal:** Patrol the route, fix flat tires and make adjustments, and encourage safe bicycling among event participants. This role requires cyclist experienced in bike repair. Course marshals will receive a free registration.